

Bedford Street Angels

For the information of all Volunteers

The Management Structure of the Charity

- Churches in the Bedford area that are members of Bedford Street Angels elect up to 9 local Christians to serve as trustees, who meet at quarterly intervals.
- The Trustees appoint some of their number together with several other volunteers to serve as a management committee. This Committee is responsible to the Trustees for the day-to-day running of Street Angels.
- Duty Co-ordinators are appointed by the Management Committee to recruit teams for each Saturday night.
- The Safeguarding Coordinator appointed by the Management Committee is Carolynne Roberts:
01234 400925.
- The member of the Management Committee present at Team Base will ask one or more Patrol volunteers to act as Team Leader(s) on that particular evening.
- Patrol volunteers are expected to co-operate with and follow the instructions of their Team Leader throughout their patrol.

If you need any information

- First, go to www.bedfordstreetangels.org – there's a lot of information there.
- If you still need help, contact the Company Secretary,
Trevor Moisey: 01234 262505 07792 476105 t.moisey@ntlworld.com

If you have any complaint about Bedford Street Angels or anyone connected with it

- Contact, in confidence, the Chair of the Management Committee:
Rebecca Bolt: 01234 782288 rlbolt88@tesco.net
- *Alternatively, you may* contact the Company Secretary, as above.

If any Team Leader or other person has any concerns about your conduct as a Street Angel:

1. Usually your Team Leader for the evening will draw your attention as soon as possible to any event that had caused concern. He/she will, as a matter of procedure, report his/her concern to the Chair, who will make a record of these actions.
2. The Chair will then consider the matter in conjunction with another member(s) of the Management Committee, and will contact you within 7 calendar days if she wishes to take it further.
3. Throughout this process the Management Committee will bear in mind both the voluntary role of an individual Street Angel, and its responsibilities to its supporting and member churches. The Charity has a hard-earned reputation amongst the authorities, and the general public, for the way it assists vulnerable persons as an act of Christian witness, and does not wish to endanger that reputation.